

## Vertical Freezer/Refrigerator

HVF275DW, HVF275DC

## Thank You

#### Thank you for purchasing a Haier Product.

Please read these instructions carefully before using this appliance. The instructions contain important information which will help you get the best out of the appliance and ensure safe and proper installation, use and maintenance.

Keep this manual in a convenient place so you can always refer to it for the safe and proper use of the appliance.

If you sell the appliance, give it away, or leave it behind when you move house, make sure you also pass this manual so that the new owner can become familiar with the appliance and safety warnings.



### Legend

General information and tips



Warning – Important Safety information



Environmental information



## Disposal

Help protect the environment and human health. Put the packaging in applicable containers to recycle it. Help to recycle waste of electrical and electronic ap pliances. Do not dispose appliances marked with this symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.



#### Warning!

#### Risk of injury of suffocation!

Refrigerants and gases must be disposed of professionally. Ensure that the tubing of the refrigerant circuit is not damaged before being properly disposed of. Disconnect the appliance from the mains supply. Cut off the mains cable and dispose of it. Remove the door, the door catch and seals, to prevent children and pets to get closed in the appliance.

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## 1 - Safety

Before switching on the appliance for the first time, read the following safety hints!:



## **WARNING!**

#### Before first use

- ► Make sure there is no transport damage.
- ► Remove all packaging and keep out of children's reach.
- ► Wait at least six hours before installing the appliance in order to ensure the refrigerant circuit is fully efficient.
- ► Handle the appliance always with at least two persons because it is heavy.

#### Installation

- ➤ The appliance should be placed in a well-ventilated place. Ensure a space of at least 5 cm above and around the appliance.
- ▶ Do not cover air vent openings.
- ▶ Never place the appliance in a damp area or location where it might be splashed with water. Clean and dry water splashes and stains with a soft clean cloth.
- ► Do not install the appliance in direct sunlight or near heat sources (e.g. stoves, heaters).
- ▶ Install and level the appliance in an area suitable for its size and use.
- ► Keep ventilation openings in the appliance or in the in-built structure clear of obstructions.
- ► Check that the power supply matches the electrical information on the rating label. If it doesn't, contact a qualified electrician.
- ► The appliance is operated by a 220-240 VAC/50 Hz power supply. Abnormal voltage fluctuation may cause the appliance to fail to start, or damage to the temperature control or compressor, or there may be an abnormal noise when operating. In such case, an automatic regulator shall be mounted.
- ► Use a separate earthed socket for the power supply which is easily accessible during cleaning. The appliance must be earthed.
- ▶ Do not use multi-plug adapters and extension cables.
- ► Ensure that the power cable is not trapped by the freezer. Do not step on the power cable.
- ▶ Do not damage the refrigerant circuit.



### **WARNING!**

### Daily use

- ➤ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- ► Keep away children under 3 years of age from the appliance unless they are constantly supervised.
- ► Children shall not play with the appliance.
- ▶ If cool gas or other inflammable gas is leaking in the vicinity of the appliance, turn off the valve of the leaking gas, open the doors and windows and do not unplug a plug in the power cable of the freezer or any other appliance.
- ▶ Notice that the appliance is set for operation at a specific ambient range between 10 and 43 °C. It is recommended to use under the set climate type ring temperature to ensure the best operation of the equipment. The device can be used when the ambient temperature is not lower than -15°C.
- ► Do not place unstable articles (heavy objects, containers filled with water) on top of the freezer, to avoid personal injury caused by falling or electric shock caused by contact with water.
- Open and close the doors only with the handles. The gap between the doors and between the doors and the cabinet is very narrow. Do not extend your hands in these areas to avoid pinching your fingers. Open or close the freezer doors only when there are no children standing within the range of door movement.
- Do not store or use inflammable, explosive or corrosive materials in the appliance or in the vicinity.
- ➤ Do not store medicines, bacteria or chemical agents in the appliance. This appliance is a household appliance. It is not recommended to store materials that require strict temperatures.
- ➤ On refrigerating mode without a 4-star compartment: this refrigerating appliance is not suitable for freezing foodstuffs; on freezing mode with a 4-star compartment: this freezing appliance is not suitable for refrigerating foodstuffs.
- ► Never store liquids in bottles or cans (besides high percentage spirits) especially carbonated beverages in the freezer, as these will burst during freezing.
- ► Check the condition of food if a warming in the freezer has taken place.
- ▶ Do not set unnecessarily low temperature in the freezer compartment. Attention: Bottles can burst.

## 1 - Safety



#### WARNING!

## Daily use

▶ Do not touch frozen goods with wet hands (wear gloves). Especially do not eat ice lollies immediately after removal from the freezer compartment. There is the risk to freeze or the formation of frost blisters. FIRST aid: keep immediately under running cold water. Do not pull away!

▶ Do not touch the inside surface of the freezer when in operation, especially with wet hands. Your hands may freeze onto the sur-

face.

- ▶ Unplug the appliance in the event of a power interruption or before cleaning. Allow at least 5 minutes before restarting the appliance, as frequent starting may damage the compressor.
- ▶ Do not use electrical devices inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- ▶ If the illuminating lamps are damaged, it must be replaced by the manufacturer or by the qualified person at the specified maintenance provider.



### Maintenance/cleaning

- ► Make sure children are supervised if they carry out cleaning and maintenance.
- ▶ Disconnect the appliance from the electrical supply before undertaking any routine maintenance. Allow at least 5 minutes before restarting the appliance, as frequent starting may damage the compressor.
- ► Hold the plug, not the cable, when unplugging the appliance.
- ▶ Do not scrape off frost and ice with sharp objects. Do not use sprays, electric heaters like heater, hair dryer, steam cleaners or other sources of heat in order to avoid damage to the plastic parts.
- ▶ Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- ► Do not spray or flush the appliance during cleaning.
- ▶ Do not use water spray or steam to clean the appliance.
- ► If the power cord is damaged, it must be replaced by the manufacturer or a qualified technician to avoid hazards.

➤ Do not try to repair, disassemble or modify the appliance by yourself. In case of repair please contact our customer service.

### Refrigerant gas information



#### WARNING!

The appliance contains the flammable refrigerant ISOBUTHANE (R600a). Make sure the refrigerant circuit is not damaged during transportation or installation. Leaking refrigerant may cause eye injuries or ignite. If a damage has occurred, keep away open fire sources, thoroughly ventilate the room, do not plug or unplug the power cords of the appliance or any other appliance. Inform the customer service.

In case of eyes get into contact with the refrigerant, rinse immediately it under running water and call immediately the eye specialist.



#### WARNING!

- ► Taking care to avoid causing a fire by igniting flammable material.
- ► WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.
- ► WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- ► Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- ► For flammable refrigerants is used in the freezer, please be careful when installing, handling, serving and recycling the appliance.
- ► Please contact to the service agent to dispose the appliance because the flammable blowing gas was used.

## 2 - Intended use

#### 2.1 Intended Use

This appliance is intended to be used in household and similar applications such as

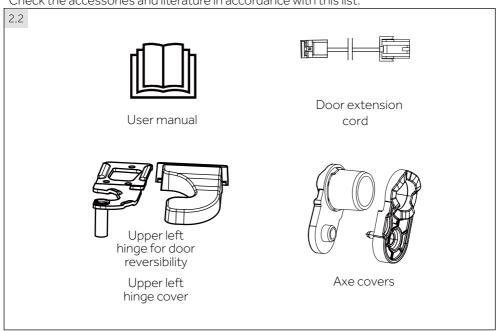
- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

This appliance is intended for freezing food. It has been designed exclusively for use in dry-interior households. It is not intended for commercial or industrial use. On request, this appliance can be used as a fresh food compartment.

Changes or modifications to the device are not allowed. Unintended use may cause hazards and loss of warranty claims.

#### 2.2 Accessories

Check the accessories and literature in accordance with this list:



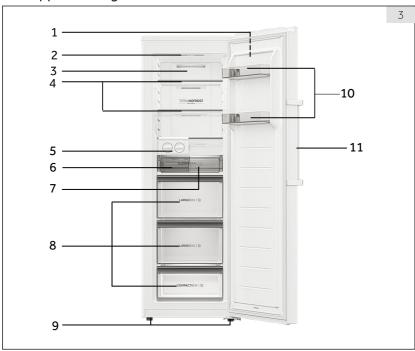
## 3-Product description



#### Notice: Differences

Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

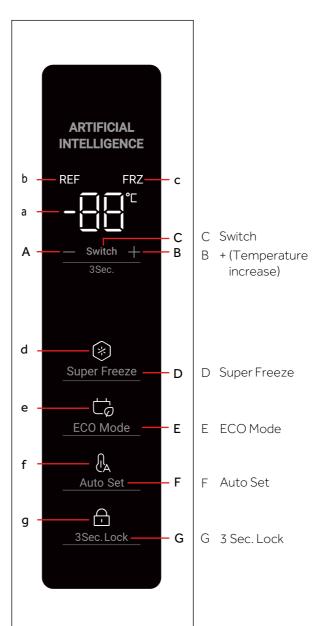
#### Picture of appliance (Fig. 3)



- 1 Control panel
- 2 LED light
- 3 Air duct
- 4 Glass shelves
- 5 Ice maker assembly
- 6 Ice receiver

- 7 Sliding tray
- 8 Drawers
- 9 Adjustable feet
- 10 Removable door racks
- 11 Door handle

### Control panel (Fig. 4)



A - (Temperature decrease)

### 5.1 Unpacking



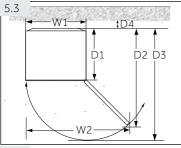
### **WARNING!**

- ► The appliance is heavy. Always handle with at least two persons.
- ► Keep all packaging materials out of children reach and dispose them in an environmentally friendly manner.
- ► Take the appliance out of the packaging.
- ► Remove all packaging materials.

#### 5.2 Environmental conditions

Keep the room temperature between 10°C and 43°C. Temperatures outside this range can affect the appliance's performance and energy use.

Avoid placing the appliance near heat sources like ovens or other refrigerators.

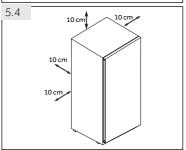


### 5.3 Space requirements

Required space to open the door (Fig. 10.3):

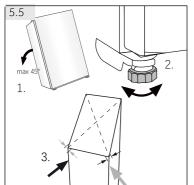
	dth mm	Depth in mm			Distance to wall in mm	Model	
W1	W2	D1	D2	D3	D4	identifier	
595	964	603	1153.5	1236.5	50	HVF275DW/HVF275DC	

This appliance is not intended to be used as a built-in appliance.



#### 5.4 Ventilaton cross-section

For safe and effective operation, ensure proper ventilation around the appliance. Follow the recommended ventilation guidelines shown in the diagrams.



#### 5.5 Aligning the appliance

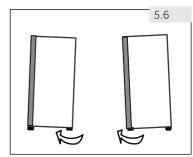
The appliance must be placed on a flat, stable surface and properly aligned using the adjustable feet. A slight backward tilt helps the door close more easily and ensures the appliance remains stable. Avoid using foam packaging or other soft materials as a base. Check stability by gently rocking the unit diagonally.

## 5-Installation

#### 5.6 Using adjustable feet

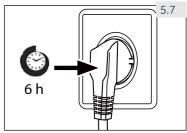
If the freezer is unstable, the feet can be adjusted:

- ► Turning the feet clockwise raises the appliance.
- ► Turning the feet counterclockwise lowers it.



#### 5.7 Waiting time

Wait at least 6 hours after transport before plugging in the appliance to allow compressor oil to settle.



#### 5.8 Electrical connection

#### Before each connection check if:

- ▶ Ensure the power supply, socket, and fusing match the appliance specifications.
- ► The socket must be earthed.
- ▶ Do not use multi-plugs or extension cords.



#### WARNING!

The power cord is damaged, it must be replaced by the manufacturer or an authorised service provider.

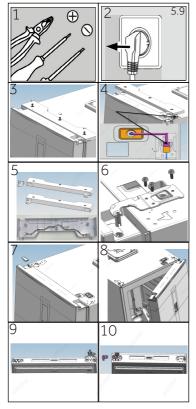
#### 5.9 Door Reversibility

Before connecting the appliance to power, check if the door needs to be reversed for your installation.



#### WARNING!

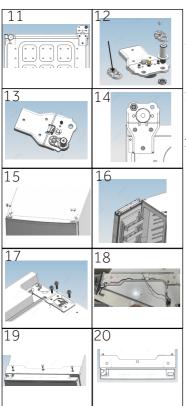
- ► The appliance is heavy. You need two persons to carry out the door reversibility.
- ▶ Before any operation, first unplug the appliance from the mains.
- $\blacktriangleright\,$  Do not tilt the appliance more than 45 ° to prevent damage of the cooling system.



#### Assembly steps (Fig. 5.9):

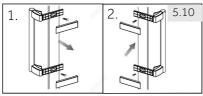
- 1. You will need a Phillips screwdriver and a spanner.
- 2. Unplug the appliance.
- 3. Remove the screw hole cover, bolts, and hinge cover.
- 4. Unplug the connection cable.
- Take upper left hinge cover and door extension cord out of the gift bag, as shown in the figure, replace the hinge cover and install the extension cord into the wiring slot of the hinge cover.
- 6. Removes screws and hinge.
- 7. Remove cover on door. Remove axe cover on door.
- 8. Open and remove the door.
- 9. Turn the door upside down, remove 3 screws on the bottom of the door. Remove 3 screws, door stopper and lifting shaft sleeve on the bottom of the door.
- Take lifting shaft sleeve out of the gift bag.
   Fix the lifting stop, Door stop, and 3 screws on the left side of the door.

## 5 - Installation



- 11. Tile the cabinet backwards slightly, remove 3 screws and then the lower hinge.
- 12. Take lifting shaft sleeve out of the accessory bag, Remove 2 bolts, remove the lifting shaft sleeve and lifting shaft.
- 13. Install the lifting shaft sleeve and lifting shaft in the left hole and secure 2 bolts. (Adding lubricating oil to the shaft, if required).
- 14. Fix the hinge to the opposite position of the cabinet with 3 screws.
- 15. On opposite side of the door, pull out left side connection cable and put it through the axe cover from step 5, mount axe cover. Mount the hole cover on the right side.
- 16. Mount the door.
- 17. Fix upper right upper hinge with 3 screws. (Add lubricating oil to the upper hinge before installation)
- 18. Connect the wiring harness as shown in the figure
- 19. Install the assembled hinge cover in step 5, secure the three screws and screw hole covers

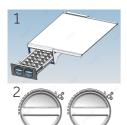
## 5.9 Handle Reversibility



### Assembly steps (Fig. 5.10):

- 1. Remove 2 handle covers, 4 screws and handle assembly from left side of the door. Remove 4 hole plugs from right side of the door.
- 2. Fix handle assembly with 4 screws to right side of door and 2 handle covers. Fix 4 hole plugs to left side of the door.

#### 5.11 Ice Maker



- 1. Pull out the ice maker to the position as shown in the figure (1)
- 2. Pour fresh water into each ice tray as per the scale mark inside the measuring cup, do not exceed the scale mark.
- 3. Push the ice maker back.
- 4. Once the water has frozen, turn the knob by hand to release the ice blocks into the storage bin. Then, remove the drawer to collect the ice cubes.



Notice: Ice maker can move position according to user habits

- 1. The formation of ice will make it difficult to turn the knob. You can rotate it back and forth several times to remove ice, and avoid damage to parts.
- 2. For ice-makers not intended to be connected to the water supply.(WARNING: Fill with potable water only)
- 3. For faster ice production, place the ice maker on either side of the freezer.

#### 6.1 Before first use

- ► Remove all packaging materials, keep them out of childrens reach and dispose them in an environmentally friendly manner.
- ► Clean the inside and outside of the appliance with water and a mild detergent before putting any food in it.
- ► After the appliance has been levelled and cleaned, wait for at least 6 hours before connecting it to the power supply. See Section INSTALLATION.
- ► Precool the compartment for 2 hours at high settings before loading with food. To do so, please set the temperature to lower than -20 °C.

#### 6.2 Switching the appliance on/off

The appliance is in operation as soon as it is connected to the power supply.

► The freezer temperature is automatically set to -18 °C. This is the recommended setting and the ideal temperature for frozen goods. If desired, you can change the temperatures manually. Please see ADJUSTING THE TEMPERATURE.

Indicators (a-g) will flash once consequtively. If the door is closed, the display switches off after 30 seconds. The panel lock might be active.



Notice: Presettings

- ► The appliance is preset to the recommended temperature of -18 °C. Under normal ambient condition you don't need to set a temperature.
- ▶ When the appliance is switched on after being disconnected from the main power supply, it may take up to 12 hours for the correct temperature to be reached.

Empty the appliance before switching off. To switch off the appliance, pull the power cord out off the power socket.

#### 6.3 Standby-mode of display

When the door is closed the display screen turns off automatically 30 seconds after without operation. The display locks automatically. It lights up automatically when touching any button or opening the door.

### 6.4 Display lock and unlock

### Automatic locking

Display is automatically locked after about 30 seconds without operation.

#### Manual locking

When the display is unlocked, press "3 Sec. Lock"(G) and hold for 3 seconds, after a beep, "3 Sec. Lock"(g) indicator is light, display is locked. When the display is locked, press "Lock"(G) and hold for 3 seconds, after a beep, "3 Sec. Lock"(g) indicator is off, display is unlocked.



#### Notice: Display lock

When display is locked, functions such as temperature setting or super freeze are disabled. When above operation is attempted, 3 Sec. Lockindicator will blink for 3 times, to remind that the display is locked.

#### 6.5 Freeze/Refrigerate mode switch

When display is unlocked, by pressing "Switch" (C) for 3 seconds, the freezer could switch between Freeze and Refrigerate modes. In Freeze mode the default setting is -18  $^{\circ}$ C, the indicator "REF"(b) is off and the indicator "FRZ"(c) is on. In Refrigerate mode the default setting is 4  $^{\circ}$ C, the indicator "REF"(b) is on and the indicator "FRZ"(c) is off.

There is a big difference in temperature between Freeze and Refrigerate modes for different food storage. Prior to making any mode change, please make sure to change the food inside the freezer, so that food will not be damaged because of mode change.

#### 6.6 Temperature setting

Freeze mode range:  $-16^{\circ}$ C  $\sim$   $-24^{\circ}$ C; Refrigerate mode range:  $2^{\circ}$ C  $\sim$   $8^{\circ}$ C;

When display is unlocked and freezer is not in Super Freeze or ECO mode, by touching "-" (A) and "+" (B), different temperature could be set and flashing displayed on indicator (a), this process will be accompanied by beeps. After 5 seconds from stop touching, the indicator (a) will stop flashing and redisplay the temperature before adjustment. The set temperature is displayed after cooling effect is achieved.

#### 6.7 Super Freeze mode (D)

Super Freeze mode is optimal for preserving food nutrition, it could freeze food in less time. Before putting lots of food inside the freezer, activate Super Freeze function to have lower temperature, to make sure better freeze result.

When display is unlocked and freezer is in Freeze mode, touching "Super Freeze mode" (D), indicator "Super Freeze"(d) is highlighted and freezer works in Super Freeze mode. To deactivate manually, repeat steps above and indicator "Super Freeze"(d) turns to low light. If not deactivated manually, the mode will be deactivated automatically after 50 hours. If you have a large amount of food to freeze at one time, it is recommended that the function is activated 24 hours before inserting food. Function will stop automatically after 50 hours or manually. Power consumption will increase when this function is on.



#### Notice: Super Freeze

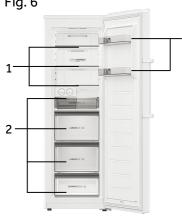
- When the set gear before entering the freeze is ≥ -18°C, the freeze exits and returns to the -18°C gear;
  - When entering the set gear before freezing<-  $18^{\circ}$ C, the freezing will exit and return to the original set gear
- ► In Super Freeze mode, temperature could not be adjusted. if you do so, Super Freezer indicator will blink to remind that freezer is in Super Freeze mode.
- Only in Freeze mode, Super Freeze mode could be set. In Refrigerate mode, Super Freeze indicator is off and Super Freeze mode could not be set.
- HVF275D model recommends turning on "Super Freeze" 30 hours before putting in large amounts of food.

### 6.8 ECO mode (E)

In ECO mode, energy saving is achieved. The temperature will be set to -16  $^{\circ}$ C in Freeze mode or 8  $^{\circ}$ C in Refrigerate mode automatically.

When display is unlocked, touching "ECO Mode"(E), indicator "ECO Mode"(e) is hight light and freezer works in ECO mode. To deactivate manually ECO mode, repeat steps above and indicator "ECO Mode"(e) is low light.

Fig. 6



Different foods should be placed in different areas according to their properties (Fig. 6).

- 1 Pickled foods, canned food, fruit, vegetables, salad, etc.
- 2 Meat products, snack foods, etc.
- 3 Eggs, canned food, spices, drinks and bottled foods, etc.

On refrigerating mode without a 4-star compartment: this refrigerating appliance is not suitable for freezing foodstuffs; on freezing mode with a 4-star compartment this freezing appliance is not suitable for refrigerating foodstuffs.

Food can be stored in the freezer at a temperature of at least -18°C for 2 to 12 months, depending on

its properties (e.g., meat: 3-12 months, vegetables: 6-12 months).

In order to avoid expiration of storage periods, please note the freezing date, time limit and name of the food on the packaging according to the storage periods of different foods.

#### 6.9 Auto Set mode (F)

In Auto Set mode, the temperature will be set to -18°C in Freeze mode or 4°C in Refrigerate mode automatically.

When display is unlocked, touching "Auto Set" (F), indicator "Auto Set" (f) is high light and freezer works in Auto Set mode. To deactivate manually Auto Set mode, repeat steps above and indicator "Auto Set" (f) is low light, the temperature will return to -18°C in Freeze mode or 4°C in Refrigerate mode.

### 6.10 Power-off memory

This freezer has power-off memory, settings before power-off will be memorized. When power is back on, freezer will return to settings before power-off and continue to function. Display lock is not memorized, after power back on, display is unlocked.

#### 6.11 Door open alarm

When freezer is kept open for more than 1 minute, alarm tone is sounded. The alarm tone will be sounded every 30 seconds if door is kept open. The alarm will stop until door is closed or after 7 minutes from door opening. The alarm tone stops and freezer light goes off

#### 6.12 High temperature alarm

The freezer is equipped with high temperature alarm. In Freeze mode, if "HH" is flashing displayed on indicator (a) with alarm tone sounded, touch any button, the alarm tone stops, that means temperature in the freezer is too high. Please check if freezer door is tightly closed or if large amount of warm food is put inside the freezer. After a period, "HH" will disappear. If not, and the alarm tone come back, please contact aftersales service.

#### 6.13 Error indication

This freezer is equipped with error indication. When an error is encountered, display will show flashing codes for different errors. In this situation, the freezer could still freeze but user should contact after sales service as soon as possible for optimal control of the freezer.

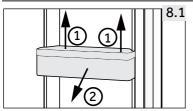
## 7- Energy saving tips



#### Energy saving tips

- ▶ Make sure the appliance is properly ventilated (see INSTALLATION).
- ▶ Do not install the appliance in direct sunlight or near heat sources (e.g.stoves, heaters).
- Avoid unnecessarily low temperatures in the appliance. Energy use increases as the temperature is set lower.
- ▶ Allow warm food to cool down before placing it in the appliance.
- ▶ Open the appliance door as little and as briefly as possible.
- Make sure the door always closes correctly and unimpaired by food position. Keep door seals clean.
- Defreeze frozen food in a fridge.
- ► Clean the rear of the appliance regularly. Dust increases energy consumption.
- ► The most energy-efficient setup uses the drawers, food box, and shelves... to be positioned in the appliance on factory-fresh condition, and food to be placed without blocking the air outlet of the duct.

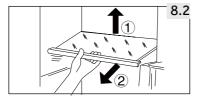
## 8 - Equipment



#### 8.1 Removable door racks

To remove: Hold the rack on both sides, lift upward (1), and pull outward (2).

To reinstall: Reverse the steps above. Slide the rack into place and press down gently.



#### 8.2 Glass shelves

To remove: Lift the front edge of the shelf (1) and pull it out (2).

To reinstall: Place the shelf on the side supports and push it all the way to the back.



#### **WARNING!**

Disconnect the appliance from the power supply before cleaning.

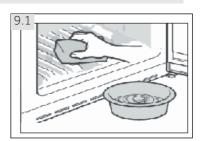
#### 9.1 General

Clean the appliance when there is little or no food inside.



#### **WARNING!**

- ▶ Do not clean the appliance with hard brushes, wire brushes, detergent powder, petrol, amyl acetate, acetone and similar organic solutions, acid or alkaline solutions. Please clean with refrigerator-safe cleaner to avoid damage.
- Do not spray or flush the appliance during cleaning.
- ▶ Do not scrape off frost and ice with sharp objects.
- ► Do not use sprays, electric heaters, hair dryers, steam cleaners, or any heat sources, as they may damage plastic components.
- ▶ Do not clean the cold glass shelves with hot water. Sudden temperature change may cause the glass to break.
- ▶ Do not touch the inside surface of the freezer storage compartment, especially with wet hands, as your hands may freeze onto the surface.
- ▶ In case of heating check the condition of frozen goods.
- ▶ Do not try to repair the appliance by yourself. In case of repair please contact our customer service.
- ► Always keep the door gasket clean.
- ► Clean the interior and exterior with a soft cloth or sponge dampened with warm water and a mild detergent (Fig. 9.1).
- ► Rinse and dry with a soft cloth.
- ► Do not clean any of the parts of the appliance in a dishwasher.
- Clean accessories using warm water and a mild detergent.



The user manual includes instructions for the using and operation of multiple models. Please refer to the instructions for the purchased models.

#### Drawer cleaning steps

1. Remove the front cover of drawer:



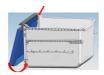
2. Cleaning of drawer body:



3. Cleaning of drawer cover:



4. Assembly after cleaning:





#### Ice maker cleaning

1. Remove the ice maker and glass shelf



2. Remove the ice maker from the shelf in the left and right directions



#### 3. Pull the ice box out of the frame:



### 4. Cleaning of ice box:



### 5. Assembly after cleaning:





### Door seal cleaning

1.Door seal strip remove



- 2.Door seal cleaning
- 3.Installation after cleaning



#### 9.2 Non-use for a long period

If the appliance is not used for an extended period of time:

- ► Remove all food from the appliance.
- ▶ Unplug the power cord.
- Clean the appliance as described in the previous section.
- ▶ Leave the door and freezer drawers open to prevent odour build-up.

To prevent children from becoming trapped inside, remove the door completely (open and support the door before unscrewing).



#### Notice: Switch off

To ensure the service life of the appliance, turn it off only if strictly necessary.

#### 9.3 Moving the appliance

- 1. Remove all food and unplug the appliance.
- 2. Tape down shelves and other loose parts in the fridge and freezer.
- 3. Close the door and secure it with tape.
- 4. Do not tilt the freezer more than 45° to avoid damaging the refrigerating system.
- 5. Wrap the feet of the freezer to avoid scratching the floor. Never move the freezer forcefully.



#### WARNING!

- ▶ Do not lift the appliance by its handles.
- ► Never place the appliance horizontally on the ground.

## 10 - Troubleshooting

Many occuring problems could be solved by yourself without specific expertise. If a problem occurs, please review the possible causes and follow the instructions below before contacting customer care.



#### **WARNING!**

- ► Unplug the appliance before maintenance.
- ► Electrical equipment should be serviced only by qualified electrical experts, because improper repairs can cause considerable consequential damages.
- ▶ Power cords must be replaced by the manufacturer or a qualified service technician.

The acoustic alarm can be switched off by pressing any button..

#### 10.1 Troubleshooting

Problem	Possible Cause	Possible Solution
The compressor does not work.	The appliance is not plugged in.	Plug the appliance into a working power outlet.
The appliance runs too frequently or for too long.	<ul> <li>The indoor or outdoor temperature is too high.</li> <li>The appliance has just been switched on.</li> <li>The door of the appliance is not tightly closed.</li> </ul>	<ul> <li>This is normal under warm conditions.</li> <li>It may take 8 to 12 hours to cool fully.</li> <li>Ensure the door is closed and food is not blocking it.</li> </ul>
	<ul> <li>The door is opened too often.</li> <li>The temperature setting is too low.</li> </ul>	<ul> <li>Minimise door openings.</li> <li>Adjust to a higher temperature and allow time to stabilise. This may take up to 24 hours.</li> </ul>
	<ul> <li>The door gasket is dirty, worn, or damaged.</li> <li>Poor air circulation.</li> <li>Ice buildup inside the appliance.</li> </ul>	<ul> <li>Clean the gasket or contact customer service to replace if needed.</li> <li>Ensure adequate ventilation.</li> <li>Defrost the appliance.</li> </ul>
Unusual noises.	<ul> <li>Appliance is not level.</li> </ul>	• Level the appliance.
	<ul> <li>Appliance is touching another object.</li> <li>The appliance stands on a wooden floor or near wooden walls.</li> </ul>	<ul> <li>Remove objects around the appliance.</li> <li>Wood amplifies the sound. Set the appliance somewhere else.</li> </ul>

# 10 - Troubleshooting

Problem	Possible Cause	Possible Solution
The appliance makes a clicking sound	This is normal. It is caused by the refrigeration unit switching on or off.	• -
A slight water-like sound can be heard.	This is normal.	• -
The appliance makes a motor sound	• The refrigeration unit has just turned itself on. This is normal	• -
It is not cold enough inside the appli- ance.	<ul> <li>The temperature is set too high.</li> <li>Warm items have been placed inside.</li> <li>Too much food stored at once.</li> <li>Items are packed too closely together.</li> <li>The door is not tightly closed.</li> <li>The door has been opened too frequently.</li> </ul>	<ul> <li>Reset the temperature.</li> <li>Allow food to cool before storing.</li> <li>Store smaller quantities of food.</li> <li>Leave space for air circulation.</li> <li>Ensure the door seals properly when closed.</li> <li>Minimise door openings.</li> </ul>
It is too cold inside the appliance.	<ul> <li>The temperature is set too low.</li> <li>The Fast-freezing function is activated or has been running too long.</li> </ul>	<ul> <li>Adjust to a higher temperature.</li> <li>Switch off the Fast-freezing function.</li> </ul>
Moisture accumulates on the surface of the appliance.	The climate is too warm and too damp.	This is normal. Wipe dry with a cloth.
Strong ice and frost in the freezer compartment.	<ul> <li>Poor packaging of goods.</li> <li>The door is not tightly closed.</li> <li>The door has been opened too frequently or for too long.</li> <li>Door gasket is worn or dirty.</li> <li>Items obstructing door closure.</li> </ul>	<ul> <li>Always pack the goods well.</li> <li>Close the door.</li> <li>Minimise door openings.</li> <li>Items obstructing door closure.</li> <li>Reposition the shelves, door racks, or internal containers to allow the door to close.</li> </ul>
Cooling system not working.	<ul><li>Power cord is unplugged.</li><li>No power.</li></ul>	<ul> <li>Plug into a power outlet.</li> <li>Check the outlet or contact your electricity provider.</li> </ul>

## 10 - Troubleshooting

Problem	Possible Cause	Possible Solution
Sides of cabinet feel warm.	This is normal.	• -
You hear an alarm.	<ul><li>The door is open</li><li>The temperature inside product is too high</li></ul>	Close the door or silence the alarm manually.
The door is diffucult to open.	• Once the appliance runs, it has an internal vacuum.	<ul> <li>Wait a few seconds and gently open the door.</li> </ul>
The door can't be closed properly. It always leaves a gap.	Door seal has hardened from the cold.	<ul> <li>Warm the gasket with a hair dryer or warm towel, then reshape and close the door firmly.</li> </ul>

### 10.2 Power Interruption

In the event of a power outage, the freezer will typically keep food safe for about 18 hours. To minimise food spoilage:

- Avoid opening the door.
- ▶ Do not add new food during the outage.
- ► After power is restored, the freezer will resume using the previous settings.
- ▶ If food has defrosted, consume it quickly or cook and refreeze it if safe to do so.



Notice: Memory function during power interruption

After restoration of power the appliance continues with the settings that were set before the power failure.

## 11 - Technical Data

1	Trade mark	Haier
2	Model identifier	HVF275DW/HVF275DC
3	Category of the model	Freezer/Refrigerator
4	Energy star	Freezer:5.0 star/Refrigerator:6.0 star
5	Product group	7/1
6	Storage volume Cooling/Freezing(L) */***	276
7	Frostfree system	Yes
8	Climate class	Т
9	Protection Class	I
10	Maximum noise level (dB)	37
11	Construction type	Freestanding

Regarding specification details, please consult the rating plate and energy label inside the product. This appliance is intended to be used at an ambient temperature indicated below:

SN	+ 10°C~+32°C
Ν	+ 16°C~+32°C
ST	+ 16°C~+38°C
Т	+ 16°C~+43°C

#### Additional Technical Data

Voltage / Frequency	220-240V ~/ 50Hz
Rated current (A)	1.5
Coolant	R600a
Dimensions (H/W/D in cm)	177.5/60/74.2
Light power/Light voltage	1.5W/ DC 12V

# Haier