# Hoier TOP LOAD FULL-AUTOMATIC WASHING MACHINE USER'S MANUAL

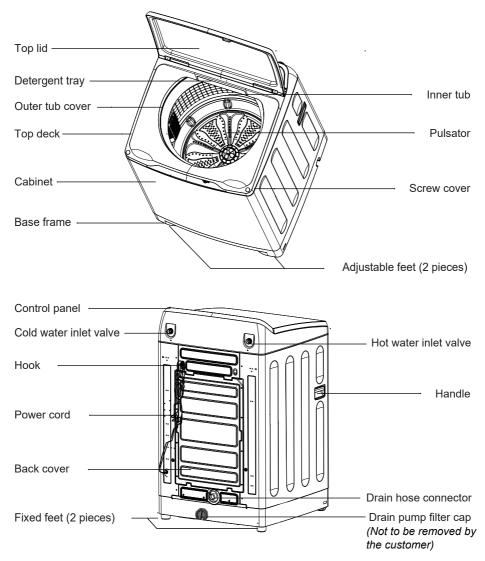


Please read this manual carefully before operating your washing machine and retain it for future reference.

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## **Product overview**



Please understand the shapes of the washing machine and accessories may be different from the sketch figures in this manual due to product improvement.

## **Safety precautions**

### **Description of symbols**

Warning sign	Contents marked with this symbol are related to the safe use of the product and the personal safety of the user.
0	Please operate in accordance with the contents of this manual to avoid harm to the user or damage to the machine.
Forbidden sign	Contents marked with this symbol indicate operations or actions that should not be undertaken by the user.
$\bigcirc$	Performing of such actions may result in an injury to the user or damage to machine and void the warranty.

### Safety

This appliance is intended to be used in household and similar applications such as:

- ... staff kitchen areas in shops, offices and other working environments;
- ... farm houses;
- ... by clients in hotels, motels and other residential type environments;
- ... bed and breakfast type environments;
- ... areas for communal use in blocks of flats or in launderettes;
- ... max. capacity 7 kg (HWT07AN1), max. capacity 8 kg (HWT08AN1), max. capacity 9 kg (HWT09AN1), max. capacity 10 kg (HWT10AN1/HWT10ANB1), water pressure 0.03-1MPa.

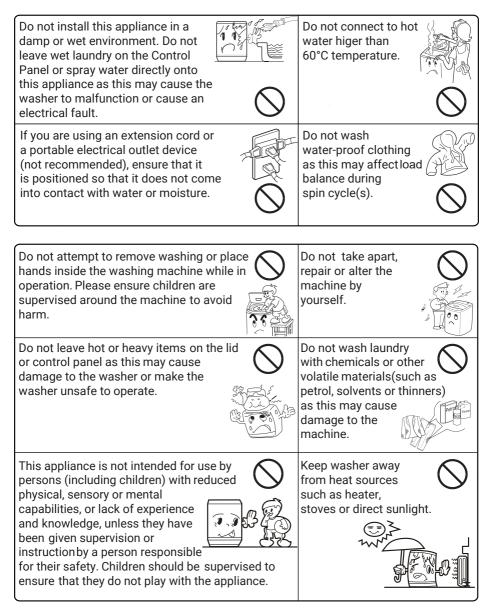


### Warning

A separate, earthed power socket is required for the power supply. Hold the plug, not the electric cable, when unplugging the washing machine. Do not insert or remove the power plug with wet hands. The power plug should be accessible after machine installation.	Ensure the plug is removed and the taps are turned off in the following cases. Power failure, cleaning, moving, installation of the machine and when not in use.
If the Power cord is damaged, it must be rep agent or similarly qualified people in order to CAUTION: If this appliance is supplied from a electrical portable outlet device, the cord ext portable outlet device must be positioned so splashing or ingress of moisture.	a cord extension set or ension set or electrical

## **Safety precautions**

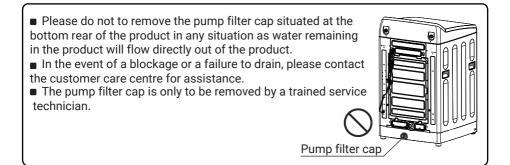
## 🚫 Forbidden



## Safety precautions

If power cord or other parts of this machine become damaged or faulty, please contact a technician to have it repaired. Do not attempt repairs by yourself as this may cause personal harm or void warranty.

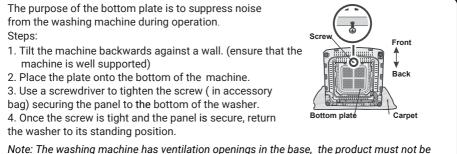
The new hose-sets supplied with the appliance are to be used and the old hose-sets should not be reused.



## **Installation & Adjustment**

Please install and adjust the machine according to the directions contained in this manual. It is very important to follow these directions for the safe operation of the machine, and to ensure your machine operates correctly.

### Installing the bottom plate



placed on a carpeted surface.

## **Installation & Adjustment**

### **Balancing the washing machine**

Installation on an uneven surface can lead to 'out of balance' events, instability in the machine operation, or even failure to successfully complete a wash cycle. Please refer to the following methods for adjustment:

- 1.Confirm whether the machine is level.
- 2. Lift the lid and ensure that the bowl is central to the top deck opening. Adjust the two front leveling feet as necessary.

Note: The distance between the washing machine and the wall should be at least 20mm.





20mm

### **Drain hose**

<ol> <li>Remove the cap of the drain hose outlet. Note: A small amount of water may come out when the normal as there maybe some water left in the pump of machine is tested during manufacture.</li> <li>First connect the drain hose to the connection point on the lower right side of the cabinet, and faster with drain hose clamp (provided).</li> <li>Connect drain hose guide on to the outside of drain hose. To guide the drain hose over the tub or standpipe, the bracket MUST be fitted to the drain hose.</li> </ol>	as the Bracket
<ol> <li>The height of the standpipe or tub should be between 0.8 - 1.2 m.</li> <li>To avoid syphoning, the drain hose should not extend more than 20 mm from the end of the guide. Ensure drain hose is held in place to avoid leaks or spills.</li> </ol>	<b>6 (0</b> -3 0.8 m≤ h ≤1.2m

## **Installation & Adjustment**

### Water inlet

1. Connect the cold hose (blue connector) to the cold tap and the hot hose (red connector) to the hot tap. You may have to use pliers to tighten the coupling. Do not over tighten as this may cause damage to the valve or hose fittings.



2. Connect the other end of the hose to the respective hot and cold inlet valves, located at the rear of the washing machine.

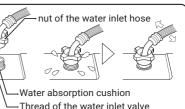
3. We recommend replacing the inlet hoses every 5 years.

Hoses should be checked from time to time and replaced if any wear, damage or leaks are found.

# Connection between the water inlet hose and the washer

1.Do not take off the water absorption cushion. Please check if the cushion is dropped or damaged before each usage. If this happens please contact our after-sale department immediately.

2.Put the nut of the water inlet hose onto the inlet valve thread.

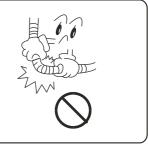


3.Fasten the nut.

### Check the inlet hose connections

- 1. Swing the hose gently to confirm that the hose is securely fastened and can pivot as required
- 2. After installation, open the tap to check for leaks.
- 3. Do not bend the hose unduly.

4. Periodically check the hose connections are firm at both ends. This is to ensure the connections remain watertight over time.



## **Before** washing



#### Preparation before washing

1.Connect the water inlet hose. Open the water faucet.

2.Insert the power plug into the wall power socket.

3.Ensure the drain hose is mounted at the correct height.

4. When the water pressure in the user's home is too low, it may not be able to wash detergents and softeners effectively (which may agglomerate).
5. Please clean the detergent box when required to maintain a clean surface. It is suggested to dilute the detergents



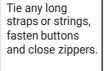
before putting laundry into the inner tub. It is suggested that the softener be diluted and put into the inner tub directly after the last rinse.

6.Before washing we recommend that a " Drum Clean" cycle is run without any clothing.

### Check the following before washing

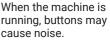
Clear the pockets and take out loose items such as coins, sand, hairpins etc.





The weight of the laundry shall not exceed the rated capacity of your machine, loosen the laundry before placing it evenly in the tub. Make sure the clothes are completely placed in the





To reduce the noise, turn clothes inside out or place them in a laundry bag.



- a. Check if the laundry has any special washing instructions.
- b. Divide the laundry into colour fast and non-colour fast items. When washing jeans and other easily colored clothes, please soak them with water first. After soaking, put into the washing machine.
- c. Separate items that do not absorb water easily and wash by hand. Make sure the clothes are wet before washing, such as Wool.
- d. For heavily soiled items, please first remove loose dirt.
- e. For those items that may attract lint, please turn inside out before washing.
- f. Do not put laundry soiled with chemicals or solvents into the washingmachine.
- g. When washing cotton clothes with strong water absorption, such as bed sheets and quilt covers, it is recommended to increase the water level manually after the default water level is completed. Increasing the water level can improve wash performance.

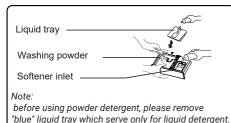
## Operation

### Loading your laundry



- The rated washing capacity refers to the largest dry weight of a load that can be washed.
- The thickness, size and type of clothes will influence the actual capacity.
- Do not select more than water level "Mid" for clothes less than 2.0kg, to avoid splashing of water.
- It is recommended that low suds/high efficiency washing powder is used.
- Before washing, please make sure that the water level covers the clothes. Adjust the number of clothes according to the actual situation. The clothes load should not exceed the height of the metal drum surface.

### Usage of detergent



#### How to use liquid detergent

Before washing, put the detergent liquid into the detergent tray, situated on the left hand side of the drawer, as per the figure above.

The usage and dosage of the detergent should be as per the manufacturer's instructions.

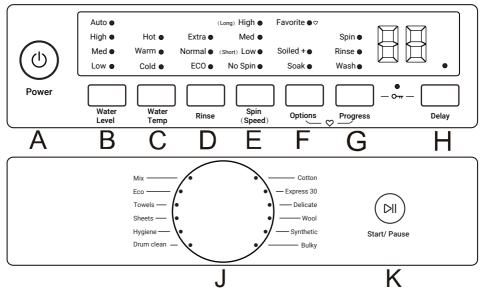
#### How to use softener

- The usage and dosage of the softener should be as per the manufacturer's instructions.
- Before washing put the softener into the softener inlet tray. See the above figure. The softener will be dispensed during the last rinse cycle.
- Do not leave softener in the softener tray for a long time before washing or it could solidify and not dispense correctly.

#### How to use washing powder

- Remove the blue liquid tray and place the powder detergent directly into the detergent cavity.
- If you select "Express" program, it is recommended to use liquid detergent instead of washing powder to ensure the most effective wash results.
- Old or poor quality washing powder may causing caking in detergent dispenser.
- Clean the detergent box periodically to ensure washing power is evenly distributed and remove any detergent build up.

## **Operation** Explanation of buttons



#### **Indicator display**

- Off
- On: Indicates the program is running and indcates the selected cycle and options
- :•: Flashing: When paused, indicates the progress status of the current washing cycle.

#### **Child Lock function**

- The function is intended for child safety and preventing the washing program from accidental changes by children.
- Push the Power button, set the desired washing program, after setting, push down the "Start/Pause" button, then hold the "Progress" buttonand "Delay" button at the same time for more than 1 seconds. The digital display "CL", the child lock. All of the buttons are locked, and will not function.
- To release the child lock function: push down "Progress" button and "Delay" button at the same time for more than 1 seconds. After one beep sound, the child lock function is release. The child lock light goes out.

Note: After the child lock is released, press the Start/Pause button to open the lid. If the lid is forced to open when washing, the machine will alarm E2 and stop running. The machine will automatically drain after 10 seconds. If you confirm the safety, please close the lid and press "Start/Pause" button to wash the clothes. The machine will continue to operate. If a separate washing or rinsing process is selected, the washing machine will drain automatically after operation.

## Operation

#### **Digital display**



During the wash cycle, the digital display will show the time remaining in minutes.
 If an issue occurs, the display will show a user warning or error code (see to page 16)



If a 'Delay start' is selected, the display will show the total time to cycle completion including the delay period, in hours

	A "Power" button
<b>D</b> Power	<ul> <li>Push the "Power " button to switch on the power.</li> <li>Under power-on mode, push it to switch off the power.</li> </ul>
FOWEI	If the "Start/Pause" button is not pushed, the machine will switch off
	the power automatically after 10 minutes.

	K "Start/Pause" button
Pause	<ul> <li>After the power is switched on, press it to start the machine.</li> <li>To pause the wash cycle, press the "start/pause" button.</li> <li>To restart a wash cycle, press the "start/pause" button again .</li> </ul>

	J "Program'	select
	Program	Application
	Mix	A normal wash action for mixed everyday loads including cottons and blends
	Cotton	Warmer wash for cotton clothing
	Eco	The water saving cycle
	Towels	A special cycle for towel loads
	Sheets	A cycle specifically designed to wash sheet loads
Program	Hygiene	A hot concentrated wash with extra rinses
	Express 30	Quick wash <30min for smaller lightly soiled loads & brand new clothes
	Delicate	Gentle wash action with slow spin speed
	Wool	Gentle wash action and a medium spin
	Synthetic	A warmer wash , reduced spin speed to minimise creasing
	Bulky	A warm wash with a special wash action and reduced spin speed
	Drum Clean	Cleaning the inner and outer tub to avoid the growth of mildew Do not put any clothes in the inner tub



	B "Water Level" button
	Press the water level button to select the water level you want to set.
Water level	<ul> <li>When there is water or wet clothing in the tub, it can't automatically detect the cloth quantity. All cycles except Express cycle defaults to show "med" water level, the Express cycle will show "Low" water level.</li> <li>All of the cycles except Drum Clean cycle defaults to show "Auto" water level, you can choose other water level manually. The Drum Clean cycle</li> </ul>
	<ul> <li>defaults to show "High" water level.</li> <li>If you choose auto, the machine will detect the cloth quantity and automatically select the suitable water level .</li> <li>During Wash and Rinse, press the water level button to replenish the water. Because of the different wet and dry degree of cloth, the water level judged will be different. Please choose the water level according to the load.</li> </ul>

	C "Water Temp" button
Water Temp	<ul> <li>Press the "water Temp" button to select your wash temperature.</li> <li>During ECO, Delicate and wool cycles, "Warm hot" and "Hot" temperature cannot be chosen.</li> <li>During Hygiene and Drum clean cycles, "cold", "warm cold" and "warm" temperature cannot be chosen.</li> <li>During Synthetic cycle, "Hot" temperature cannot be chosen</li> </ul>

[	D "Rinse" button
Rinse	<ul> <li>When selecting ECO, there are 6 times spray rinse.</li> <li>When selecting Normal, there are 1 times spray rinse and 1 times deep rinse.</li> <li>When selecting Extra, there are 2 times spray rinse and 2 times deep rinse.</li> <li>During ECO cycle, "Normal" and "Extra" rinse cannot be chosen.</li> </ul>
	<ul> <li>During Hygiene and Drum clean cycles, "Eco" and "Normal" rinse cannot be chosen.</li> <li>During Express cycle, "Extra" rinse cannot be chosen.</li> </ul>

	E "Spin Speed" & "Spin" button
Spin &Spin Speed	<ul> <li>Use this button to select the spin speed or spin time. Spin is suitable for HWT07AN1 model, press Spin button to choose spin time in "Short" "Med" "Long".</li> <li>Spin Speed is suitable for HWT08AN1/HWT09AN1/HWT10AN1/HWT10ANB1 model, press Spin speed button to choose spin speed in "Low" "Med" "High".</li> </ul>
	No Spin The machine will drain water out.
	During Delicate, wool and Bulky cycles, "High" spin speed or "Long" Spin can not be chosen.

# **Operation**

	F "Options" button
Options	<ul> <li>Soak This cycle consists of a ½ agitate time then complete 2hr soak (with interm ittent agitates during soak), After soak period, continue with the second ½ of agitate phase. Soak is available on all cycles except Wool and Express cycles.</li> <li>Soiled+ This cycle consists a 15 minute soak sequence ½ way through agitate time. Increase agitate time by 30%, which is added to the second half of the agitate time. Soiled + is not available on Drum Clean, Express, Delicate and Wool cycles.</li> <li>Soiled+ &amp; Soak If Soiled+ &amp; Soak are both selected, the soak settings are used with 30% added to the second 1/2 of the agitate. Soiled+ &amp; Soak are not available on</li> </ul>
	<ul> <li>Favourite</li> <li>Favourite</li> <li>Select the each cycle and modifiers desired.</li> <li>Hold the OPTIONS and PROGRESS buttons down for 1 sec - the LED will turn on and the machine will beep. The LED will stay illuminated indicating that the favourite configuration has been saved.</li> <li>The next time you selects that cycle, the Favourite LED will illuminate and stay illuminated for the duration of the cycle.</li> <li>Favourite can be set on any cycle.</li> </ul>
	Exceptions exist as per Cycle specifications, there are some options that cannot be set. Such as Wool & Hot Temp, Delicate & Fast Spin

	G "Progress" button	
progress	<ul> <li>You may change the process when cotton ,Eco,Towels,Sheets,Mix,Hygiene, Express,Delicate,Wool,Synthetic, Jeans are selected.</li> <li>You can't change the progress when Drum Clean is selected.</li> </ul>	

	H "Delay" button
<ul> <li>Push the Delay button and the display will show the remaining time cycle to finish (in hours). The indicator flashes to indicate that the d ction is operating.</li> <li>Delay start can be set for 2-12hr operation.</li> <li>NOTE: The delay time displays the number of hours until the selected program will finish (you need deduct wash time from this delay time calculate when the wash will start).</li> </ul>	

## **Operation and Wash Cycles**



**1** Press the "(0)" button to switch power on/off

### **2** Turn the "Cycle" knob to select automatic program

After the power is turned on, the default is Mixed program. Then rotate the knob to select other programs.

For example, when you want to wash light dirty clothes guickly, use a Express procedure.

**3** Press the "<sup>Water</sup>" button to change the water level

- All of the cycles except Drum clean have fuzzy function and the water level can be adjusted according to the texture and quantity of clothing. After the detection is completed, the water level is set automatically
- When the washing machine is working, the water level is not optional. It is necessary to press the "Start/Pause" button before pressing the water level.

Press the button to reset the water level and press the Start/Stop button to start running.

### 4 Press the "<sup>water</sup> " button to change the water temp

Set the wash temperature in accordance to the requirements of each load.

### 5 Press the "Rinse Spin Options Progress" button to customise the pre-set options

- Separate the fadable clothes separately before putting them into the washing machine.
- Even there's no water in the tub, the spinning will start after a certain period.
- During Rinse cycle, only Spin times (spin speed) can be set, all other wash functions are locked

## **Operation and Wash Cycles**

### 6 Press the "Delay" button to select the delay wash program

When the power is turned on, the washing machine Delay procedure is automatically set to non-startup state.

The laundry process will begin immediately after pressing the Start/Pause button. Operating Method of Delay Procedure

- Before setting the appointment time, first set up the program and other options, and then press the Delay button.
- The program LED will be turned off and the reservation indicator will be turned on.
- During the Delay process, press the "Delay" button, and display the appointment time at the end of the cycle.
- To change the operation procedure or cancel the appointment, the power supply should be cut off and re-selected.
- First selectable delay is + 2hours. Increasing in 1 hour increments - Maximum selectable is +12hours.
- Reservation time is the end of the program



The wash will finish in about 10 hours



7 Press the "B" button to start the cycle

## Cycle completed

When the machine has completed the selected/current wash cvcle an audible alarm will sound and the machine will switch off automatically.

### Note:

• The energy test program was performed using the "Eco" cycle setting of:

For HWT07AN 1model:

Water Level High, Water Temp Warm, Rinse Eco, Spin Long, Options Soiled+&Soak.

For HWT08AN1, HWT09AN1, HWT10AN1, HWT10ANB1 model.

Water Level High, Water Temp Warm, Rinse Eco, Spin Speed High, Options Soiled+&Soak

Please use low suds/high efficiency detergent.

This washer has a 2-step water fill to achieve the required water level and temperature for the best cleaning result.

First Fill - Once options and cycle are selected and the Start/Pause Button is pressed, both hot and cold water will flow into the inner tub. The warm water temperature helps to dissolve detergent guickly. The washing operation starts at the end of the hot water fill and is followed by a 5-minute (approximately) soak-agitation session to help the detergent mix completely with the laundry.

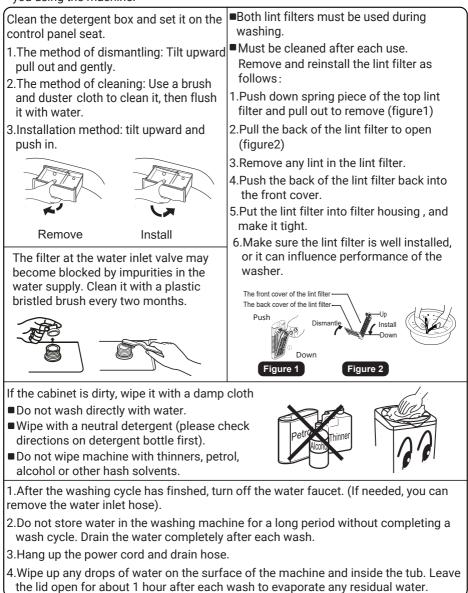
Second Fill - The second fill is in order to reach the selected water level and make the clothes completely soaked in water to achieve a better wash effect.

## **Cleaning and Maintenance**

### Maintenance

Remove the power plug before carrying out any cleaning or maintenance.

Clean the lint filter(s) and detergent box after each wash, otherwise it may influence you using the machine.



# Trouble-shooting

If there is a fault or the machine does not operate correctly, remove the power plug before checking the machine. Using diagnostic list below, please check if the machine requires a repair. If a repair is required, please contact our customer care team, do not try to fix it by yourself.

Proble	m	Possible causes	What to do
The machine does not drain or drain slowly. The display shows E1.		■Is the drain hose blocked?	Remove the blockage. Push the Start/Pause button once.
The machine sto The display show		■The top lid is not closed.	Close the top lid. Push the Start/Pause button once.
The machine does not spin The display shows Ob.		<ul> <li>Has the laundry been placed unevenly in the machine?</li> <li>Is the machine level?</li> </ul>	<ul> <li>Redistribute the load evenly.</li> <li>Push the Start/Pause button once.</li> <li>Level the machine. Push the Start/Pause button once.</li> </ul>
The display shows E4.		<ul> <li>Is the water tap closed or has the water supply been interrupted?</li> <li>Is the water inlet valve blocked?</li> <li>Is the water pressure too low?</li> </ul>	<ul> <li>Open the water tap. Push the Start/Pause button once.</li> <li>Clean the water inlet valve then push the Start/Pause button once.</li> <li>Use after the water pressure is normal.</li> </ul>
The water tap le	eaks.	■ Is the water inlet hose loose?	■Fasten the inlet hose.
The machine does not work.	Will not wash	<ul> <li>Is there a power failure?</li> <li>Is the power plug inserted tightly?</li> <li>Has the water level reached preset position?</li> </ul>	<ul> <li>Wait for the power supply to be restored.</li> <li>Insert the power plug tightly.</li> <li>Wait for the water to fill to the preset level</li> </ul>
	Will not spin	<ul> <li>Is the power plug inserted tightly?</li> <li>Is the top lid closed?</li> <li>Is the laundry distributed unevenly in the machine?</li> </ul>	<ul> <li>Insert the power plug tightly.</li> <li>Close the top lid.</li> <li>Redistribute the laundry. Close the top lid.Push the Start/Pause button once.</li> </ul>
There are abnormal sounds inside the machine.		<ul> <li>Is the machine levelled off?</li> <li>Has the laundry been placed unevenly in the machine?</li> <li>Are there any foreign objects inside the tub?</li> </ul>	<ul> <li>Level the machine.</li> <li>Redistribute the load evenly. Close the top lid.</li> <li>Remove the foreign object.</li> </ul>

## Trouble-shooting

Problem	Possible causes	What to do
The display shows FA	The water level sensor has failed.	Please contact Customer Care.
The display shows F2.	Overflow Error	Please contact Customer Care.
The display shows E2-1.	The door lock alarm	Please contact Customer Care.
The display shows FC1.	<ul> <li>Communication failure between display board and motor driver.</li> </ul>	Please contact Customer Care.
The display shows FC2.	Communication failure between display board and Power board.	Please contact Customer Care.
The display shows FC1A	Communication failure between display board and load board.	Please contact Customer Care.

### **Common occurrences**

Situation	Cause	
The spinning is intermittent after it starts.	Redistribute the load evenly.Close the top lid.	
Select spin program, but it does not work.	The program is setting the drain time, there will be a pause before the spin program starts.	
There maybe water in the drain hose when first used.	These maybe water residual after performance inspection by the factory.	

## Packing list

Name	Quantity	Storage position
Automatic washing machine	■ One	
■Bottom plate	■ One	Between the upper cushion of the washing machine package and the upper seal of the package carton
■User manual	■ One	Inside the document bag
Components of the water inlet hose Connect to the washing machine Connect to the tap	■ Two	Inside the accessory bag
Screw	One	■Inside the document bag
Warranty Card	One	Inside the packing box
■ Drain Hose & Clamp	One	Inside the packing box
Drain Hose hook	One	On the drain hose



# **Specification**

Туре	TOP LOAD FULL-AUTOM	ATIC WASHING MACHINE
Model	HWT07AN1	HWT10AN1/HWT10ANB1
Rated voltage/frequency	220-240V/50Hz	220-240V/50Hz
Rated washing power	400W	350W
Rated spinning power	370W	300W
Net weight	40kg	49kg
Gross weight	45kg	55kg
Dimensions(mm)	W 550 D 570 H 1000	W 610 D 620 H 1045
Water inlet pressure	0.03MPa-1.0MPa	0.03MPa-1.0MPa
Rated Washing capacity	7kg	10kg

Туре	TOP LOAD FULL-AUTOMATIC WASHING MACHIN	
Model	HWT08AN1	HWT09AN1
Rated voltage/frequency	220-240V/50Hz	220-240V/50Hz
Rated washing power	470W	470W
Rated spinning power	300W	300W
Net weight	43kg	43kg
Gross weight	48kg	48kg
Dimensions(mm)	W 580 D 590 H 1015	W 580 D 590 H 1015
Water inlet pressure	0.03MPa-1.0MPa	0.03MPa-1.0MPa
Rated Washing capacity	8kg	9kg